Substitute for form 1449A/PTO				Complete if Known		
				Application Number	10/804,364	
				Filing Date	March 16, 2004	
	FORMATION D			First Named Inventor	King, Nigel	
5	TATEMENT BY	APPLI	CANI	Art Unit	4143	
(Use as many sheets as necessary)				Examiner Name	Evans, Kimberly L.	
Sheet	1	of	2	Attorney Docket Number	021756-002400US	

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Examiner Initials*	No.1	Document Number  Number Kind Code <sup>2 (Flancis)</sup>	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	
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Examiner Signature	Date Considered	

Substitute for	r form 1449B/PTO			Complete if Known			
				Application Number	10/804,364		
INFOR	MATION DIS	CLOS	URE	Filing Date	March 16, 2004		
STATE	EMENT BY A	PPLIC	ANT	First Named Inventor	King, Nigel		
				Art Unit	4143		
(U	lse as many sheets as r	necessary)		Examiner Name	Evans, Kimberly L.		
Sheet -	2	of	2	Attorney Docket Number	021756-002400US		

NON PATENT LITERATURE DOCUMENTS					
Examiner Initials *	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, sympostum, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or outnity where published.	T²		
	АН	KIM et al., "Using Enterprise Reference Models for Automated ISO 9000 Compliance Evaluation," <u>Proc. 35th Hawaii Int. Conf. System Sciences</u> , 10 pages, (2002).			
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Signature	Considered	

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Applicant's unique catalon designation number (polena). Applicant is to place a check mark here if English language Translation is attached.